

<b>REPAIRABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT</b>	<i>Smartphone</i>
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Date of calculation	24.04.2024
Producer's or importer's name or trademark	HMD GLOBAL OY
Producer or importer address	Bertel Jungin aukio 9 02600 Espoo Finland
Producer's or importer's model identifier	HMD Pulse Pro

**This "FINAL\_SCORE" tab in English is purely indicative. In order to meet regulatory obligations, only the "NOTE\_FINALE" tab in French (see the next tab) is to be sent. Note: The results are automatically reported in the French tab.**

Criteria	Sub-criteria	Score of subcriterion /10	Weighting factor of subcriterion	Score of criterion /20	Total criteria scores /100	
CRITERION 1 : DOCUMENTATION	1.1 Availability of the technical documentation and other documentation related to user and maintenance instructions	8.8	2	17.7	80.2	
CRITERION 2 : DISASSEMBLY, ACCESSIBILITY, TOOLS, FASTENERS	2.1 Ease of disassembly parts from List 2*	5.0	1	14.0		
	2.2 Necessary tools (List 2)	10.0	0.5			
	2.3 Fasteners characteristics parts from List 1** and List 2	8.0	0.5			
CRITERION 3 : AVAILABILITY OF SPARE PARTS	3.1 Availability over time parts from List 2	5.6	1	10.5		
	3.2 Availability over time parts from List 1	4.5	0.5			
	3.3 Delivery time parts from List 2	5.3	0.3			
	3.4 Delivery time parts from List 1	5.4	0.2			
CRITERION 4 : PRICE OF SPARE PARTS	4. Ratio between price of parts from list 2 to the price of the product	10.0	2	20.0		
CRITERION 5 : SPECIFIC CRITERION	5.1 Information about type of updates	10.0	1	18.0		
	5.2 Free remote assistance	6.0	0.5			
	5.3 Possibility to reset softwares	10.0	0.5			
<b>Reparability index on 10</b>						<b>8</b>

\* list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose broken or malfunctioning parts are the most frequent;

\*\* list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment.